

Pre Bid Queries for " DOOR TO DOOR COLLECTION, SECONDARY STORAGE & TRANSPORTATION OF WASTE (C&T) SOLID WASTE MANAGEMENT SYSTEM IN REHABILITATE, UPGRADE, OPERATE, MANAGE & TRANSFER(RUOMT) MODE AT DEHRADUN.

NAME/ DESIGNATION/ EMAIL ID: Siddhant Srivastava, Assistant Manager Operations/ siddhant.srivastava@ilfsindia.com

Bidder Name: Kanak Resources Management Limited

S.NO	CLAUSE NO.	DOCUMENTS	PAGE NO	QUERY	REASON FOR QUERY	SUGGESTIONS IF ANY	NND RESPONSE
1	3.5.2	RFP	34	Waste Collection & Transportation	Concessionaire shall organize house to house collection of MSW as per MSW Rules 2000/ SWM Rules 2016	As per SWM Rules, 2016 the MSW has to be segregated at source into organic & inorganic fractions. The complete Collection & Transportation activity of MSW from starting point to disposal facility has to be done in segregated way.	Concessionaire HAS TO FOLLOW MSW RULES,2016
2	3.1.5 (a)	RFP	25	Scope of Work	Door to Door Collection of Municipal Solid Waste from residential & non-residential premises	The scope of work shall include Street Level Collection, Secondary Collection and Transportation of MSW instead of Door to door collection. The people already doing the door to door collection shall be integrated with new system and the prevailing system shall not be disturbed.	Scope of Work includes Collection from Door to Door & other designated locations in the city.
3	3.15 (b)	RFP	25	Scope of Work	Collection of Waste from all DP bins placed at various locations in the city by Nagar Nigam	The storage of waste in DP bins has become an obsolete technology. As per the new & advanced technology NND shall encourage the collection & transportation of MSW through Fixed Compactor Transfer Stations (FCTS).	Currently these assets are in existence and the same need to be serviced till new system is established. Concessionaire is welcome to ensure that new systems/innovations will be introduced with least disruption and improved efficiency. No need to change the clause.
4	7.3	RFP	44	Tipping Fee Payment	The Tipping Fee payments period is not mentioned in the tender document . Also, in the present scenario all the companies doing Collection & Transportation Operations in PPP mode in the country are getting delayed payments of Tipping Fee which is badly affecting the operations & resulting in the failure of the projects	As per the new concessions being signed for Collection & Transportation work, the payment to the concessionaire should be made against the irrevocable Letter of Credit (LC) within 15 days. If DMC fails to make the payment within 15 days or else, it will be liable to pay the interest @15% p.a for delayed period	Please Refer Schedule 2 of DCA. 75% payment shall be authorized within 3 working days from receipt of the invoice.
5	1.12	RFP	12	Validity of Proposal	As per RFP, the proposal shall indicate that it would remain valid for a period not less than nine (9) months from the proposal due date.	As per the standard tender conditions, the validity of the proposal shall not be less than 180 days i.e 6 months.	Clause Remains unchanged.
6	3.4	RFP	33	Concession Period	The concession period of the project is proposed as Ten (10) years & extendable for another 5 years	The Concession Period shall not be more than 8 years including the COD period as the life of the MSW Collection & Transportation vehicles & Equipments is only 7-8 years.	Clause Remains unchanged.

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7	3.5.3	RFP	35	User Charge Collection	PPP partner shall also undertake the User Charge Collection on behalf of Nagar Nigam Dehradun.	The User charge Collection has to be in the scope of ULB as there is opposition from general public in paying the user charges to the private partner. The ULB can collect the User charges through Electricity Bill/ Propert Tax.	Clause Remains unchanged.
8	3.5.1	RFP	34	Project Components	Construction of Mini Transfer Station & Workshop by Concessionaire	The Construction of Project Facilities shall always be in the scope of ULB as the life of the Civil buildings lasts for more than 20 years.	NND is providing capital grant for this construction activity. In order to ensure timely construction and commencement of operations Concessionaire has been given responsibility for the same.

**AUTHORISED REPRESENTATIVE : AJAY SINGH, CONTACT No. 9737210999, E-MAIL ID:ajsingh24@gmail.com
 BIDDER : A2Z WASTE MANAGEMENT Ltd.**

Sl. No.	QUERY REFERENCE		QUERY	REASON OF QUERY	SUGGESTION IF ANY	NND RESPONSE
1	1.1.3		Involving Private sector to provide SWM services using his own money , tools, manpower , vehicles and equipments through five years contracts on Government support basis.	3.4.1 specifies the concession period to be 10 years and extendable for another 5 years	To be specific 5 years or ten years.	Clause 1.1.3 corrected. It is 10 years concession period, extendable for 5 more years.
2	1.30.1		PERFORMANCE BANK GUARANTEE	A fixed amount of Performance Bank Guarantee of Rs. 75 lacs has been demanded without any description of demanding a high value BG, where no capital grant is being paid, only assets are being operated on behalf of the Municipal Corporation and that too would require initial investment on minor & major repairs , along with additional vehicles and machinery deployment by the operator.	The bank guarantee should be linked to a ratio of the cumulative estimate for a period of 1st Year of the tipping fees aand being revised and renewed every year should be enhanced in the proportion of the yearly tipping fees estimates.	it will be fixed amount for Rs 75 lac either in form of BG or FD
3	1.11.4		FORFEIT OF EMD IF BIDDERS BID FAILS SUSTAINABILITY TEST DONE BY NND	The proposed concessionaire when already made an assessment of the scope of work and having experienced in the field would not operate the MSW project on loss and shall authenticate the basis of valuation of the sustainability of the project.	Should be excluded from the RFP.	This cause is to deter bidders from submitting unrealistic bids for the project.
4	3.1.4		NN D PROPOSES BUILD , OPERATE AND TRANSFER OF INTEGRATED SWM SYSTEM, UTTRAKHAND IN PPP MODE	RFP FOR REHABILITATE, UPGRADE, OPERATE, MANAGE AND TRANSFER (RUOMT)	To be modified accordingly.	Correction Made

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5	3.1.5 a)			MSW collected there from to the processing facility or disposal facility as may be directed by the authority	The basis of calculation of the tipping fees is the fuel. Maintenance and running of the vehicles and equipments.	the final destination for garbage disposal should be specific to calculated the various parameters governing the basis of financial bid.	Currently Waste Processing Facility is under construction at Sheeshambara and it will be final destination for waste transport. In the interim period Concessionaire may be asked to transport to current/alternate location if there is any delay in construction of Sheeshambara facility.
6	3.1.5 g			PERMITS & CLEARANCES		It is not to the scope of the concession agreement for Door to Door collection and secondary transportation.	Concessionaire shall be responsible for permits & clearances as required by applicable laws. If any permits & clearances require NND's authorizations then the same shall be provided to concessionaire as and when needed but the concessionaire shall remain responsible for these clearances and permits.
7	3.1.6 c Phase 3			COMPLETION OF CONSTRUCTION & COMMISSIONING OF MINI TRANSFER STATIONS AT FOLLOWING LOCATIONS	The maximum assessed load at present and considering a tenure of 10 years concession the need of transfer station is not feasible at three locations.	Construction of transfer station would involve high operation cost thereby a burden to the Municipal Corporation and low volume of waste transfer is also not feasible. The clause for transfer station may be excluded.	Clause Remains unchanged.
8	3.1.9			USE OF PROVEN TECHNOLOGY		To be excluded from the C&T concession agreement.	Proven Technology is in the context of Sart SWM system also. Remains unchanged
9	3.1.10			EMMISSION NORMS	Nowadays the Pollution norms are being more stringent and applicable within short period for replacement or excluding the vehicles from plying on road. The life of the vehicles engaged in the waste management sector is estimated to be 5 years .	Incase the emission norms for replacing the vehicles to alternate fuel is applicable during the tenure of 5 years life cycle of the engaged vehicles either of the Municipal Corporation or the concessionaire there should be scope for reconsideration of tipping fees as the concessionaire would have to infuse more funds on purchase of new assets , alternatively the Municipal Corporation may replace the vehicles accordingly.	Concessionaire should take into account such norms and factor the same in its bid. Vehicles of NND would anyway be reaching End of Life Cycle during project term.
10	3.5.3			USER CHARGES	There are various modes of payment of tipping fees to the concessionaire which may be directly linked to the user charges. For eg. Tipping fees excluding user charges or tipping fees including user charges or tipping fees payment in proportion of user charges. In all the cases the concessionaire and Municipal Corporation would encourage maximum collection of user charges so that the net financial burden on the corporation is minimum.	It is suggested that the user charges should be merged with either property tax/house tax or electricity bills after the complete and authentic data compilation for maximum collection of user charges and less burden on concessionaire which will reduce the liability of the corporation. The concessionaire shall assist in compilation of data to establish the authentic figures of door to door waste collection properties whether residential/commercial etc.	NND envisages to establish the Waste Collection & processing as a service to citizens and ensure that payment against services behaviour is encouraged. It also helps gauge level of satisfaction among citizen for Concessionaire's services. Clause Remains Unchanged

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11	3.3.3			UNDER GROUND BINS WASTE	Present operation period for underground bins is 5 years , after 5 years compulsorily the waste is to be collected by the PPP concessionaire or earlier incase of termination of the Under ground bins operator. The agreement with this operator is upto which location .	Incase the Underground bins garbage is transported to the present site/ proposed transfer station site the secondary transportation from that point to desired plant/SLF facility would be done by us or the Bins operator, should be clarified.	NND has clarified that waste collected from Underground Bins also shall be transported by concessionaire. Responsibility and assets for collecting waste from these bins also maybe handed over to concessionaire at some stage.
12		7.3		MECHANISM OF PAYMENT	There is no reference of payment mechanism of bills of the monthly tipping fees has been specifically mentioned to plan for working capital requirements.	It is suggested that the raised bills should be paid by the Municipal Corporation within 15 days from the receipt of bill in the office of the Municipal Commissioner.	Please Refer Schedule 2 of DCA. 75% payment shall be authorized within 3 working days from receipt of the invoice.
13				TAXATION POLICY GST APPLICATION	Govt. taxation policies changes from time to time and the concession agreement being of a long period , hence new/modification of taxation applicability is possible	The Financial bid should not include any deduction or inclusion of taxes during the concession period. Any applicable taxes in such PPP Concession Agreement should be excluded from the bid amount and shall be extra.	Clauses Remain unchanged.

BIDDER : Sparsh Ganga Infrastructure Pvt. Ltd.

AUTHORISED REPRESENTATIVE :

SL NO				QUERY			NND RESPONSE
1				Nagar Nigam, should provide a brand new different type of vehicles, with the used & old vehicles, the party will not concentrate on the cleanliness of the city. The focus will be on the repair & maintenance of vehicles tools & equipments.			Scope of bringing new vehicles has been given to the concessionaire. Cost of these vehicles should be factored in its bid by the Bidders
2				The operators, Drivers to drive these vehicles & operate the tools & equipment should be trained & to the appointed by the concessionaire. The drivers & operators working with the Nagar Nigam should not be allowed to work with the party. The concessionaire should be given clear hand for this project.			Concessionaire is free to recruit its own staff including drivers. Preference maybe given to staff currently available as labour pool with the current operator.

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3			<p>The total no. of vehicles are 100 No. DP out of 7 working vehicles 4 Nos. are of 2016 model & rest are of 2011 or 2012 model - 5+6 years old.</p> <p>Tata Ace - Out of 77 No. only 49 vehicles are in working conditions & 24 are under repair. Out of 49 vehicles working 16 vehicles are very old say 5 to 6 years old. You have to purchase new Tata Ace.</p> <p>The list of other Assets & Equipments being handed over by NND are not completed the detail are to be filled.</p>			<p>Bidders have been asked to visit the site and inspect the assets to make their own assessment for total requirement of vehicles & equipment. List given is of the vehicles that will be transferred to the concessionaires. Final list of vehicles should be prepared after signing concession agreement with joint inventory.</p>
4			<p>The list mentioned at B (I), (II) & (III) are indicative list and detail for equipments final DPR approved by NND must detail out complete BOQ off the system. So that we tenderers should submit their quotation keeping in view the uniformity in the Bid Document. Before submitting the quotations the final list of vehicles & equipments should be finalized.</p>			<p>As above</p>
5			<p>The user charges as mentioned are very old. You should revise the charges.</p>			<p>User charges mentioned are as per notification. Please note that schedule mentions originally notified rates and currently applicable rates (based on escalation formula given in the notification)</p>
6			<p>The performance security should be reduced since the concessionaire's property will be laying with the NND premises & they have to invest a lot in this project.</p>			<p>Concessionaire's property is transferred to NND upon termination of the contract. Performance guarantee is for ensuring performance of contract services by the concessionaire.</p>
7			<p>Since there is a lot of work to be done & DPR, the project details are to be submitted with the tender, it requires time. You are requested to extend the Bid. Due date.</p>			<p>Bid due date extended upto August 31.</p>

NAME/ DESIGNATION/ EMAIL ID: Mehaboob Subhani Shaik, Deputy Manager - BD

Bidder Name: Chennai MSW Private Limited

SL NO	REFERENCE	EXISTING PROVISION	CMSWPL QUERY	NND RESPONSE
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1	RFP Clause # 1.11.1	<u>Bid Security : Proposals would need to be accompanied by a bid security for an amount of Rs 15.00 Lakhs (Rs. Fifteen Lakhs Only) in the form of a Bank Guarantee issued by a nationalized bank or a schedule bank in India in favour of Nagar Nigam Dehradun. Bid Security can also be in form of a demand draft in favour of Nagar Nigam Dehradun payable at Dehradun.</u>	Page # 12	We request the authority to provide the provision of submitting the bid security of Rs 15 Lakhs in form of a Fixed Deposit Receipt in favour of Nagar Nigam Dehradun, which is an equivalent security instrument accepted by all the corporations and discharge of this FDR can made only through the clearance / no objection certificate issued by the Nagar Nigam Dehradun.			Clause 1.11.1 has been modified to include FDR.
2	RFP Clause # 1.12	<u>Validity of Proposal: The proposal shall indicate that it would remain valid for a period not less than nine (9) months from the proposal due date.</u>	Page # 12	Generally the proposal validity will be only 6 months because the cost factors effecting the tipping fee changes frequently and it very hard to predict and provide the competitive prices which have a validity of more than 6 months.			Validity required remains 9 months.
3	RFP Clause # 3.1.5 (i)	PPP Partner shall setup smart SWM Collection and Transportation system including a central control room at Nagar Nigam Dehradun.	Page # 26	Please clarify the area available in the Nagar Nigam Office and if any lease amount to be payable by the operator to the Nagar Nigam Dehradun.			NND shall provide required space free of cost for this in its premises
4	RFP Clause # 3.1.6(iii)	The concessionaire must complete the process of recruiting the necessary manpower for taking over the operations within 15 days from the signing of the agreement.	Page # 26	We can apply the labour license and other statutory registration only after obtaining the FORM 5 from the Nagar Nigam Dehradun. Usually this process itself will take 1 to 2 months from the issuance of letter of award. Hence the recruitment of necessary manpower will take only after 1 month of signing of the concession agreement.			NND intends to handover operations to Concessionaire as soon as possible. Time has been modified now as 30 days from LOA. Concessionaire must obtain Form 5 from NND at the time of LOA and start the porcess.
5	RFP Clause # 3.5.1 (ii)	User Charge Collection.	Page # 34	The concept of user charges is not successful even in the National Capital and State Capital Cities. All the cities which have implemented the user charges concept have failed and the project of MSW has not been started. In view of the past, we would suggest the authority to remove the concept of user charges and relay on the financial resources of the corporation and funding available from the state or central government. Hence the Collection of User Charges should be deleted from the scope of work / project and there should not be penalty of performance indicator for collection of users upon the operator.			NND envisages to estbalish the Waste Collection & processing as a service to citizens and ensure that payment against services behaviour is encouraged. It also helps gauge level of satisfaction among citizen for Concessionaire's services. Clause Remains Unchanged

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6	RFP Clause # 3.5.3	User Charge Collection.	Page # 35	As per our experience, corporation relying on the user collection will not be successful business model Hence the concept of user collection charges to be removed and competitive proposal to be called.			As above
7	RFP Clause # 3.6	<u>User Charges: Such Collected user charges shall be used for paying the tipping fee fully or partially as the case may be.</u>	Page # 36				As above
8	DCA Clause # 4.2	<u>Payment to Project Engineer: Shall be borne by the Concessionaire.</u>	Page # 19	We request the authority to equally share the payment of the project engineer and also indicate the brief percentage of the project cost to be considered for the payment towards the Project Engineer.			Clause remains unchanged.
9	DCA Clause # 5.4	Project Implementation: Phased Implementation.	Page # 23	We request the authority to brief the phase wise implementation plan in days or month wise. Also the given time for phase wise implementation wouldn't be possible to implement in view of recruitment of manpower and procurement of vehicles and equipment, which are not readily available in the open market.			Implementation period has been revised to provide time upto 180 days for completing Phase 2.
10	DCA Clause # 5.4.5	<u>Schedule Project Completion Date (SPCD): a) Schedule Project Completion Date shall be considered as 90th Day from the signing of the agreement.</u>	Page # 27	It is highly impossible to cover the entire city of Dehradun and implement the Door to Door Collection in given period of 90 days i.e 3 Months. To have a better planning and to kick start the project toward successful implementation, we recommend the SPCD should be of 180 days divided in the phase wise / ward wise implementation from the signing of the agreement.			Implementation period has been revised to provide time upto 180 days for completing Phase 2.
11	DCA Clause # 5.10	Assured Waste Quantity:	Page # 32	Please clarify, whether the corporation would pay the tipping for the actual waste collected and transported by the operator. It can be less than or more than the Assured Waste quantity or estimated waste quantity indicated in the RFP.			It is clearly defined and mentioned in RFP & DCA that actual conforming waste transported, measured and delivered at the processing facility shall be the basis for payment. Assured waste quantity is to ensure that Concessionaire should not fall below this assured quantity in delivering waste.

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12	DCA Clause # 5.18 S (I)	Including Assistance to informal recycling workers.	Page # 38	The corporation has to provide a concession to the concessionaire for operating the project at a sole discretion of operators. Any local or corporation labour union issue to be handled by the corporation itself. Hence the assistance or benefits to the informal recycling workers to be removed from the RFP.			Clause modified as " including any assistance to be provided to informal recycling workers as required by MSW Rules/SWM Rules 2016"
13	DCA Clause # 5.22	<u>Special Services in Hilly Areas. The concessionaire shall besides designing suitable system of door to door collection of waste for these areas manually and on daily basis and make the arrangements during moon to remove the slit from time to time and keep the passages clean all the time.</u>	Page # 39	The removal of slit or any other waste from the road during the monsoon is absolutely a Road Sweeping activity. And as per the RFP, the road sweeping will be done by the corporation labour or outsourced employee. Hence this clause of Special Services in Hilly Areas or removal of slit should be removed from the scope of work / project.			Clause has been modified
14	DCA Clause # 7.2 (a)	Tipping fee shall be adjusted on monthly basis to account for effect of fuel prices on the tipping fee.	Page # 43	Generally the fuel prices index are changed / considered once in a quarter only. Any price implication or escalation can be made in a month time and there would not be much difference as well. Hence we recommend the authority to indicate the better and standard whole sale price index which has a fair and reasonable escalation.			As per new norms Fuel prices are allowed to be changed on daily basis. This is to protect Concessionaire and NND from large scale changes to fuel prices, which forms a substantial part of operational costs.
15	DCA Clause # 7.3	Mechanism of Payment	Page # 44	Please indicate the payment cycle as well in the is respective clause.			Please Refer Schedule 2 of DCA. 75% payment shall be authorized within 3 working days from receipt of the invoice.
16	DCA Clause # 7.4	<u>Penalties: The Period of first 15 days from the start of the work shall be treated as period of acquaintance and no penalties will be imposed.</u>	Page # 45	It is very difficult or implement the project in 15 days, generally any C&T Project can be implemented within 3 month because of required manpower and specified collection vehicles and equipment. We request the authority to come out with a better implementation timelines which are feasible and realistic.			KPIs & Penalties will be applicable after 180 days from signing of the agreement.
17	DCA Clause # 7.5.1	NND shall keep all the advertising rights and shall receive 100% advertising revenues.	Page # 46	We request the authority to provide the atleast 50% of revenue to the operator / concessionaire.			NND shall keep all the advertising rights and shall share revenue with the concessionaire on 60% (NND share)-40% (Concessionaire Share) basis. Marketing of this advertising space should be done by concessionaire & NND and it shall be managed with mutual consultations.

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18	DCA Clause # 8.4 (d)	<u>Termination Payment: ii. If termination is due to the occurrence of any event described under clauses 8.1(f) or 8.1(g) or 8.1 (h), NND shall pay Concessionaire Termination Payment equal to 75% of the book value.</u>	Page # 50	Any termination happens due to force majeure condition, the concessionaire should be paid the termination payment equal to 100% of book value less the insurance receipt. This is standard termination payment / compensation payable by the all the corporation across the nation.		Clause remains unchanged
		iii. If termination is due to the occurrence of any event described under clauses 8.1(i) NND shall pay Concessionaire Termination Payment equal to 50% of the book value.				Clause remains unchanged
19	DCA Clause # 9.2 (f)	Termination payments on accounts of NND Event of Default: i. 90% Debt Due; and	Page # 50	If the termination is happened due to NND Event of default, it is absolute the default of the corporation. In such case the Termination payment should be 110% of Debt Due.		Clause remains unchanged
20	RFP Clause # 3.1.1	Ministry of Urban Development Department, Government of India vide their Order # K-14012/2006-JNNURM Dated 29.05.2008 had approved the Dehradun Municipal Solid Management Project of Rs 24.60 Crores.	Page # 25	Please indicate whether this grant is available for this project of C&T or the grant of Rs 24.60 Crores is for the whole Integrated MSW Project of Dehradun. Please clarify in brief the grant available and its disbursement schedule for this C&T Tender.		NND has decided to provide Rs. 3.5 Crore as capital grant for the project

NAME/ DESIGNATION/ EMAIL ID:

Bidder Name: DVWM

Sr. No.	Clause No.	Description as per Tender Document	Query / Suggestion / Clarification	NND RESPONSE
1	RFP, 1.1.1 page no. 8	Rehabilitation, Upgrade, Operate, Manage and Transfer	We understand that the project requires collection and transportation of MSW from the municipal areas of Dehradun with the help of project assets provided by NND and bidder shall execute the same. Kindly explain the RUOMT.	Concessionaire is being provided existing vehicles and equipments of NND and is being asked to add new infrastructure, equipment etc. So existing vehicles, equipment require rehabilitation & upgrade. The new infrastructure, vehicle, equipment and systems also refer to upgrade. Operate, Manage & Transfer are self explanatory.
2	RFP, 1.1.3, pg. no. 8	Nagar Nigam, Govt. of Uttarakhand are keen to improve Solid Waste Management (SWM) in the city in terms of MSW Rules (Management & Handling) Rules 2000/SWM Rules 2016 and Swachh Bharat Mission (SBM) involving private sector to provide SWM services through 5 years contract on Govt. support basis.	We understand that the concessionaire shall invest its own money for the execution of the project but the time period for the project mentioned is very less for an investment to be made. It is also to be noted that in Clause No. 3.4.1 the concession period is 10 years. Kindly confirm the years of Commercial Operation for the project.	Concession period is 10 years from signing of the agreement and extendable for 5 years based on satisfactory performance

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3	RFP, 3.1.4, pg. no. 25	Now the NND proposes to Build, Operate and Transfer of Integrated Solid Waste Management System, Uttarakhand in PPP Mode		Kindly confirm the model on which the project shall be executed i.e. BOT or RUOMT model?			Clause Corrected. It is RUOMT.
4	DCA, pg. no. 79	Land for Workshop near Rispana Bridge on Haridwar road		The land earmarked for workshop is not feasible for the development of workshop as the required area is very less and it near to the river which may be affected due to NGT obligations in recent times. So it is suggested that the someother suitable site may be provided with a minimum area of 1-2 acre.			Concessionaire shall be given land for workshop near Rispana Bridge on Haridwar Road. (Or another suitable location selected by NND) measuring approximately 1500 SQM, by NND to setup the permanent workshop.
5	DCA, Schedule 4, pg. no. 89	List of Vehicles to be handed over by NND		As per the list in Schedule 4, the vehicles to be handed over to the concessionaire are more than 7 years old and the shelf life of waste management vehicles are not more than 10 years so in due to course of the project the vehicles handed over by NND shall not be defunct. So it is suggested that NND to provide new vehicles or provide some grant for the new vehicles so that the Collection and Transportation work is not hampered.			Concessionaire is being given the existing Vehicles and equipment to ensure quick transition and commencement of operations. Concessionaires is expected to repair/maintain existing vehicles till their end of life and replace/add new vehicles as and when required. Concessionaire should factor all the costs in its financial bid.
6		User Charges collection by the concessionaire		User charge collected by the concessionaire should be part of the concessionaire and not of NND. So it is proposed that user charges collected must be deposited in the account of Concessionaire. Kindly confirm.			User Charges are notified by NND and it shall be collected by the Concessionaire on behalf of NND. The same shall be deposited in the designated Escrow account. This amount is being provided to Concessionaire at the time of payment of tipping Fee. As the user charge may fluctuate and also to ensrure that the Tipping fee quoted reflects actual costs of operations, this has been kept separate from Tipping Fee calculations.
7	DCA, 3.5.3, pg. no. 35	Any default in user charges collection shall be duly reported for action by NND		It is suggested that user charges are the backbone of the project and for successful collection of user charges NND should impose penalty on the defaulter.			NND & Concessionaire are expected to work together to devise strategy for increasing user charge collection through incentives and penalties.
8	RFP, clause 4.3.1 c, pg. no. 40	Based on number of project		It is suggested that the if the bidder is having qualifying experience of 1000 TPD in one project which almost 3 times the qualifying criteria then the number of project should be given full marks for point no c i.e. 15 marks. Kindly amend the points.			Clauses remain unchanged.

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9	RFP, clause 3.1.6, pg. no. 26	Time frame for execution of work	The time frame for execution should be changed from 90 days to 120 days as new procurement and fabrication of vehicles shall take at least 45 to 50 days including financial closure. Kindly change the implementation period to 120 days.			Implementation period has been revised to provide time upto 180 days for completing Phase 2.
10	DCA, clause no. 3.3.3, pg. no. 33	Other existing contract	How can the bidder collect the waste from the existing contract of underground bin? Kindly confirm the quantity of waste collected from the underground bins?			NND has clarified that waste collected from Underground Bins also shall be transported by concessionaire. Responsibility and assets for collecting waste from these bins also maybe handed over to concessionaire at some stage.
11	DCA, Clause 3.1.6, c, pg. no. 27	Completion of Construction & Commissioning of Transfer Station	We understand that construction of transfer station is to be under taken by the Concessionaire on its own but in the absence of any financial grant by the NND would lead to very higher tipping fee. So it is suggested financial aid/capital grant to be provided so that a competitive bidding maybe encouraged.			NND is providing capital grant of Rs. 3.5 Crore. The required construction is of Mini Transfer Stations based on Portabel Refuse Compactors